

# North-East Locality Community Planning Partnership

### Wednesday 15 May 2024 10.00 – 11:30am

# Agenda

- 1. Welcome and apologies
- 2. Note of last meeting and Action Tracker
- 3. LIP Review Report for noting
- 4. LIP Development Update
- 5. Edinburgh Partnership Update
- 6. Empowerment and Engagement Team Update
  - Community Grants Fund update
  - Neighbourhood Network update
  - Community Centre Update
- 7. Partner Updates
- 8. AOB
- 9. DONM



# North-East Locality Community Planning Partnership (NE LCPP)

## 7 February 2024 14:00 - 15:30

Microsoft Teams Minute

## Members Present:

Inspector Kieran Dougal (Police Scotland), Lauren Islam-Browne - part (Edinburgh Health and Social Care Partnership), Graham Doig (Scottish Fire and Rescue – SFRS), Councillor Katrina Faccenda (City of Edinburgh Council), Tristan Green (The Ripple Project - Voluntary Sector Forum – VSF), Kirsty McArthur Kerr (Police Scotland), Helena Richards (Carr Gomm, Voluntary Sector Forum – VSF), Philip Ritchie (City of Edinburgh Council), Douglas Tharby (NN representative and Chairperson), Stuart Tooley (University of Edinburgh)

### Also Present:

Helen Bourquin (City of Edinburgh Council), Julie Dickson (City of Edinburgh Council – note), Andrew Field (City of Edinburgh Council), Daniel Greig (City of Edinburgh Council), Michele Mulvaney (City of Edinburgh Council), David Porteous (City of Edinburgh Council – presentation)

### Apologies:

Councillor Danny Aston (City of Edinburgh Council), Kate Barrett (Edinburgh Voluntary Organisations' Council - EVOC), Councillor Kate Campbell (City of Edinburgh Council), Yvonne Kerr (NHS Lothian), Mike Kerracher (YMCA Edinburgh, Voluntary Sector Forum - VSF), Councillor Susan Rae (City of Edinburgh Council)



### 1. Apologies

Apologies as above.

### 2. Note of last meeting

The note of the previous meeting was proposed by Helen and seconded by Douglas.

# 3. Action Tracker

The Action tracker was considered and will be updated accordingly.

As per action 1 Kieran advised that Kirsty McArthur, Community Police Officer, was in attendance today. He added that over the summer he would invite other operation supervisors to provide input. Kieran also reported that Divisional Commander Sean Scott had now retired and the post taken over by Emma Croft.

# 4. LIP Development Update

Helen reported that 3 additional engagement sessions had taken place. The sub-group then came together and developed some draft themes from the collated information. These have been shared with the Local Outcome Improvement Plan Delivery Group (LOIP DG) strategic leads. They have requested the draft themes for all four areas so they can consider them together but there is a delay as SW and SE are running slightly behind the NE and NW. Helen added that the Empowerment and Engagement Team are taking a pause to sense check the work so far.

# 5. Priority Updates

Kieran introduced Kirsty McArthur-Kerr, explaining that she has a background in community and investigative policing.

In relation to operation Sorteria Kieran advised that there has been a reduction in motorcycle thefts. There have been 10 arrests and 87 charges and are leading the way nationally on tackling this.

In relation to vehicle break-ins in the Leith area the main offender has been sentenced to a 6-month jail term resulting in a reduction in this type of crime.



In relation to Operation Crackle Kieran reported that it was a team effort and 27 arrests and 53 charges had been made as a result of the disorder in the Niddrie and Hays area. There had been an overall 46% reduction in calls. Planning has already begun for Bonfire night 2024.

Drugs are being tackled with £600k worth seized and a £1.7 million seizure operation in Leith.

Kieran reported an on-going reduction in anti-social behaviour calls over the past few years.

Since the last LCPP there have been 18 drunk driving arrests with 14 vehicles seized 5 of which were stolen.

Diversion and youth engagement activity are planned for the February holidays.

Keiran referenced the changes to the policing estate which have been in the media recently. He reassured members that this relates only to buildings and not officers. It will not affect the quality of the service. He encouraged members to complete the survey on the <u>Police Scotland</u> <u>Consultation Hub.</u> Kieran reported that there will continue to be opportunities for face-to-face engagement with Police Scotland and for co-location.

Kirsty introduced herself to the group and advised that she has a good knowledge and understanding of the NE area. She will share her contact details with members for future correspondence.

#### Public Health

Lauren advised that there will be 3 Money Counts training sessions taking place over February/March. Illegal Money Lending training will take place over April/ May.

The Edinburgh Partnership Board signed up to the Scottish Illegal Money Lending Unit (SIMLU) Stop Loan Sharks Charter Mark. Lauren is the champion for this work and encouraged members to contact her if they require further information.

A networking event is arranged for practitioners working in wider Craigmillar area on Wednesday 28 Feb 1-3 pm at Carr Gomm. A similar event was held in November. This will give practitioners across disciplines and sectors the opportunity to come together to help each



other work through unfinished case studies in order to problem solve how we can offer people more holistic, local support that better meets their needs.

The NE wellbeing mailing list is still in place. Lauren advised that there is continued demand for bringing together practitioners and networking opportunities so there is a continued focus on this.

# 6. Edinburgh Partnership Update

# a) Transformation and Improvement Programme

Michele advised that the first two sessions of the working group for the Edinburgh Partnership Transformation and Improvement Programme had taken place. During the first session key themes were identified for further consideration. The second session took place at the end of January. It was to focus on local eco-systems, service design and delivery, the model around R2 and how to design an eco-system across the city to achieve a 'no wrong door' approach. However, this was changed due to illness and instead looked at strategic issues. A progress update will go to the EPB on 5 March. The third session will take place on 18 March and use R2 as an example. Input from LCPPs will be sought over coming months.

Michele explained that the working group is made of core partners. In terms engagement a joint session is arranged for the LOIP DG and strategic partnerships. LCPPs will be engaged the community engagement is still being defined and Michele welcomed any thoughts from members.

# b) Edinburgh Partnership Survey – please see survey

David Porteous from the City of Edinburgh Council Insight Team presented the results of the Edinburgh Partnership survey – tailored to the NE. He explained that this was the first time that the EP had jointly commissioned this piece of work.

Approximately 3700 residents were surveyed with 920 from the NE area. David explained that surveys are carried out either in street or at home in areas such as the city centre. Interviews were conducted everyday throughout the week.



Katrina explained that these did not reflect the views of many of her constituents in that the results seemed to be more positive than their views especially in terms of community and safety. She is concerned that it may lead to people feeling excluded. David advised that he'd the questionnaire adding that when the percentages are transformed into numbers it equates to 10k people saying that they feel unsafe in their neighbourhood. The Council will usually hear from people who have issues or challenges rather than positives to share. David added that the experience of living in Edinburgh is radically different for people in the lowest SIMD areas than some others. Michele explained that the purpose of the survey was to collect reliable data to inform design and delivery of services. It is acknowledged that there are people suffering disadvantage who need targeted work. In terms of frequency Michele and David confirmed that bi-annual has been suggested but the decision must be taken by EPB. A business case will be put forward Sept – Dec 24 to allow partners to consider it within their budget setting.

# 7. Community Empowerment and Engagement Team Update (CEET) – see slide.

Andrew shared a slide with the group illustrating the governance structure of the CEET. In terms of the community empowerment strategy, Michele confirmed that this has now been subsumed into the EP Transformation and Improvement programme.

Andrew reported that his team are currently developing the Council's first Community Centre strategy. Reviewing building use, services, management committees, accessibility, leasing, staffing, finance and local context. They are currently gathering data internally from services and externally with management committees.

Next steps will be to host meetings locally to share information and discuss future use. Reports will go to the All Party Oversight Group (APOG), Culture and Communities Committee and to the LCPP in spring/summer. He explained that phase 2 will be engagement with community centre users and work will be done to look at how to engage with those who do not currently use the centres. The aim is to develop a strategy that brings forward a sustainable community centre estate.



# 8. AOB

Douglas encouraged members to input to the <u>Edinburgh Future Libraries</u> <u>Questionnaire</u>.

Tristan advised that The Ripple are opening an affordable refillery which will stock items including pasta, eggs and toilet roll. It is expected to open at the end of March. The Minister for Social Justice has been contacted with regards to conducting the launch event but Tristan asked for any other ideas to be forwarded on to him.

9. DONM

15 May 2024



# Report for the North East, North West, South East, and South West Locality Improvement Plans



# CONTENTS

INTRODUCTION	2
NORTH EAST	4
Тнеме 1	4
Тнеме 2	5
Тнеме 3	8
NORTH WEST	11
Тнеме 1	11
Тнеме 2	
Тнеме 3	16
SOUTH EAST	
Тнеме 1	19
Тнеме 2	21
Тнеме 3	23
SOUTH WEST	24
Тнеме 1	24
Тнеме 2	
Тнеме 3	
Тнеме 4	
Тнеме 5	
NEXT STEPS	

# Introduction

Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups to plan and deliver better services to improve the lives of people who live in their community. It is about reducing the outcome gap for those experiencing the greatest inequality, taking a preventative approach.

In Edinburgh, the city's community planning partnership where community, public and third sector come together is collectively known as the Edinburgh Partnership. The Community Empowerment (Scotland) Act 2015 requires the Edinburgh Partnership to develop and deliver a <u>Local Outcome Improvement Plan</u> for the city and individual Locality Improvement Plans for those areas that are experiencing the greatest inequality.

Locality Improvement Plans are designed to address the specific needs and priorities of each community, allowing residents and local groups to play a key role in shaping their own areas and promote transparency, inclusivity, and community engagement by providing a structured framework for the development and implementation of these plans. The first edition of the Locality Improvement Plans in Edinburgh were subject to annual performance reviews. In 2018 it was identified that whilst there has been progress made to deliver the priorities in the plan, there were significant challenges that need to be addressed including:

- The breadth of outcomes in the plan had resulted in an extensive range and number of actions.
- Many of the actions were 'business as usual' activity and not additional or collaborative.
- There was mixed levels of understanding and expectation of the purpose of the plan being viewed as a place to capture all locality activity and not specifically that which tackles poverty and inequality, which led to dilution of impact and ineffective targeting of resources.
- Structuring the priorities around five themes and multiple small areas had led to a lack of addressing the needs of those experiencing greatest inequality and was difficult to manage operationally and administratively.

Considering this, a review of the locality Improvement Plans was undertaken in 2020, looking at the outcomes contained in the plans, and assessing them against three criteria – does it tackle poverty and inequality, is it a thorny issue; and can it only be achieved through partnership working. The priorities have then been reconsidered against the backdrop of COVID-19. Throughout each locality plan, links have been made between community priorities and the work of the wider Community Planning Partnership being delivered through the city-wide LOIP. This is essential to ensure collaboration on common priorities, supporting each other by sharing knowledge and experience. Data and local intelligence have been used to understand what the short, medium- and long-term negative impacts of this pandemic will be, and how this will affect the lives of people living in Edinburgh. A revised set of priorities were identified for each area.

This report highlights continued activity within communities despite the challenging circumstances brought by COVID-19 and sets out progress on achieving priorities over the course of the plan.

# **North East**

The North East locality is an extremely diverse community of different age groups, ethnic backgrounds, housing and living standards and varying levels of employment, health and income.

Under each theme, we have set out the outcomes, high level actions, what we have achieved and where appropriate comments about progress.

# Theme 1 – Provide targeted support and early interventions for young people and their families who are most in need in order to improve their access to opportunities which lead to positive destinations and help to maximise income.

Lead – City of Edinburgh CouncilPartners include – Skills Development Scotland, other Council Service areas, Developing YoungBusiness Growth & InclusionWorkforce, NHS Lothian, third sector employability and support organisations.

Outcome, Voung people and their families who are most in people	al aumnerted to access empertunities leading to positive destinations
Outcome: Yound beoble and their families who are most in need to	el supported to access opportunities leading to positive destinations
	a contra co

What did we aim to do?	What did we achieve?	Comments
Deliver capacity building sessions for frontline staff to allow them to be able to signpost vulnerable people to relevant support and early intervention services.	Through Joined Up for Jobs and, more recently, with Joined Up for Young People and Joined Up for Families, there has been capacity building and training (including trauma informed training) offered to frontline staff to support them in their roles.	This work is ongoing through the Youth Employment Partnership, but the range of delivery is dependent on funding availability.
Identify barriers that prevent young people from participating fully in their communities through work with partners and service providers to remove or reduce those barriers in order to provide additional support and early intervention.	Edinburgh Guarantee and the work of the Joined Up for Young People network follows a co-production approach with both service users and service providers. This includes youth work services to ensure services are delivered in line with the needs of young people.	This is built into the design of employability service delivery in Edinburgh as good practice.

Develop a programme of virtual or actual jobs and opportunity events to increase awareness of local organisations, training, and employment opportunities.	Developing the Young Workforce (DYW) have delivered a series of events and workshops specifically for young people. Joined up for Business has also offered sector specific recruitment events and jobs fairs to promote opportunities available.	short term funded which may
Employability and sector-based training will be offered locally	A pipeline of opportunities for both young people and their families has been offered locally and is continuously monitored to ensure it is meeting local needs.	The pipeline of opportunities is subject to funding but is always reviewed to ensure best value and fit for local needs

Outcome: Increased positive destinations for every school leaver		
What did we aim to do?	What did we achieve?	Comments
Provide locally accessible and targeted employability support in areas of most need	Positive destination figures have improved. At last count they were at an all-time high and have remained consistently positive in recent years.	The measurement of positive destinations and participation is now a nationally mainstreamed measure of young people's progress upon leaving school and is monitored regularly on a local basis.
Every school leaver will have a pathway to progress to a positive destination and additional support and early intervention will be put in place to reduce barriers	Working through delivery partners, a clear pipeline of pathway opportunities is available for young people through the Edinburgh Youth Employment Action Plan (YEAP)	Responsibility for updating the YEAP is held by the Youth Employment Partnership which ensures a pipeline of progression routes, appropriate for each young person, is available.

Theme 2 – Enable access to health and wellbeing opportunities, activities & social networks for people who are vulnerable and in poverty in order to restore, maintain or improve their quality of life and social connectedness

Lead – Health & Social Care Partnership

Partners include – All public sector services, general practice and particularly community and third sector organisations and networks.

What did we aim to do?	What did we achieve?	Comments
Map community resources for health and wellbeing and implement a strategy for keeping that information up-to-date and accessible	Developed 'Connect Here' directory including the Crisis Guide (coordinated by the Long-Term Conditions Team within Edinburgh Health and Social Care Partnership), in conjunction with iThrive and EVOC's Red Book. The NE Health and Wellbeing Network disseminates relevant information regularly to around 250 public/third/private sector professionals working in NE Edinburgh.	This has essentially already been mainstreamed so is no longer needed in the plan.
Work with local people, statutory and non- statutory partners to identify the needs of vulnerable groups and those barriers which may prevent them accessing support. Put in place potential solutions that build on what's already available	Joint communication campaign done in response to the cost-of- living crisis to raise awareness of available financial support. 'Money Counts' training was developed and delivered to raise awareness amongst frontline staff of financial support and welfare advice services to maximise income.	Should already be business as usual for all Edinburgh Partnership partners.
	In response to concerns raised by frontline professionals and Craigmillar residents, about a lack of accessible substance misuse support, Turning Point Scotland, the Community Mental Health and Substance Misuse Team based staff in the East Neighbourhood Centre.	Networks and forums are in place to gather intelligence about what support is needed locally.
	Recovery Bothy was set up in Craigmillar by local people with support from Connecting Craigmillar, Edinburgh Alcohol and Drugs Partnership, the Council and others.	

Outcome: Reduced loneliness and social isolation/ Improved access to health and wellbeing support

Partner with local people to better understand their experiences of using existing support services through a variety of techniques such as data, stories, action learning and co-design.	One of the main aims of both the Edinburgh Pact and Thrive was to better understand the experiences of people using support and services in the city and then co-produce ways to improve them- refer above	Should already be business as usual for all Edinburgh Partnership partners. Networks and forums are in place to gather intelligence about what support is needed
		locally- refer above.

# Theme 3 – Support and strengthen communities where poverty is highest to improve and maintain inclusive, safe and welcoming places to live.

Lead- Council Housing Service/ Police Scotland	Partners include- Neighbourhood Networks, North East Community Councils, Health & Social Care Partnership, community and third sector organisations	
Outcome: People living in targeted areas of higher need feel that they have a say on local issues and that developments better reflect their needs/ More sustainable local communities.		
What did we aim to do?	What did we achieve?	Comments
Develop and deliver environmental and quality of life improvements and opportunities for residents living in North Cairntow working jointly with members of the Gypsy/ Traveller community	· · · · · · · · · · · · · · · · · · ·	
Develop and deliver a range of environmental improvements in Northfield through engaging with local stakeholders and residents to improve the area as an inclusive, safe and welcoming place to live	Community engagement was carried out by Northfield steering group on a feasibility study for environmental improvements. This was joint funded from CEC Neighbourhood Environment Project Funds, Green Action Trust, Nature Scotland, Scottish Water Grey Climate Change Fund and Place Based Investment Fund. Phase 1 – Delivered rain garden, road/pathway improvements, landscaping within non mixed tender areas, access development and play park works within non mixed tenure areas. Improved waste collection facilities with focus on more recycling.	Phase 2 – Delivery of all works to communal areas that are within the mixed tenure to be planned
Deliver identified improvements in	A programme of building upgrade is near to completion on	
Magdalene as described in the Magdalene Matters Action Plan	identified buildings in Magdalene Drive and Gardens. Work included external fabric repairs on the roof, installation of a new	

	door entry system/back door to the building and cladding/paint. The common stair of buildings has been given new flooring and painting throughout.	
Support partnership approaches to community growing initiatives across the locality	<ul> <li>Officers have supported community growing initiatives by bringing disused community gardens back into circulation listed below: <ul> <li>Lochend allotments (phase 1 and 2)</li> <li>Northfield Allotments</li> <li>Piershill (West) Community Allotments</li> </ul> </li> <li>Through working with partners such as Inspiring Leith, local contractors, and use of Community Benefits, resources such as gardening equipment, top soil, seeds and plants have been given.</li> </ul>	
Outcome: People feel safer living in their	local community	
What did we aim to do?	What did we achieve?	Comments
What did we aim to do? Deliver domestic abuse & coercive control awareness training to targeted groups of staff.	What did we achieve? Worked with partners to deliver Domestic Abuse training to staff. Proactivity in this area has seen a reduction of 33% (300 less victims) against the 5 year average.	Comments Continue to support ongoing work
Deliver domestic abuse & coercive control awareness training to targeted groups of staff. Work with community groups, registered social landlord's, Community Councils and third sector organisations to divert people	Worked with partners to deliver Domestic Abuse training to staff. Proactivity in this area has seen a reduction of 33% (300 less victims) against the 5 year average. The 'Beat' campaigns have led to a 30% reduction in reported levels of anti social behaviour (2000 less incidents) against the 5 year average. The introduction of 'Summer at Portobello' campaign saw a reduction in calls over the 2022 summer period	Continue to support ongoing

		resettled by conflict. All activity led to a 37% (90 less crimes) reduction in reported Hate Crimes against the 5 year average.	
--	--	---	--

# **North West**

The locality stretches east from South Queensferry along the shoreline through Cramond, Barnton, Granton and Trinity and moves south to Warriston, then west along the northern reaches of the new town including Stockbridge, and continues through Roseburn, Murrayfield, Corstorphine and past the Airport to Ratho Station and onto Kirkliston (and all communities in between).

Under each theme, we have set out the outcomes, high level actions, what we have achieved and where appropriate comments about progress.

#### Theme 1 –locality-wide - Social Isolation

Lead Partners include: Health & Social Care Partnership, Neighbourhood Networks, Voluntary Sector Forums, Voluntary Organisations, Council Lifelong Learning staff

Vulnerable members of our communities will feel less isolated and more engaged with community life and key organisations, helpin	ng
improve mental and physical wellbeing	

What did we aim to do?	What did we achieve?	Comments
Identify vulnerable people, building on work done during COVID pandemic, supplemented by a local survey.	Throughout the pandemic the Respond and Recovery group (R2) supported the community by providing emergency food provision as well as support with other basic needs. This also helped to identify isolated individuals who needed further support. In the West of the locality there was a coordinated effort of partners, including the Voluntary Sector and local businesses, to support the community by providing emergency food provision both cooked meals and to food packages. Several organisations provided services such as shopping, prescription collection and social telephone contact.	There is scope for some focussed work to better identify vulnerable, isolated individuals. Identified need for better use of data and data sharing

	provision of social prescribing in the locality since the start of the plan. The development of the primary care community link-worker network, and more recently the Reset programme which is focussed around supporting hospital discharge and preventing readmission are examples of prevention and early intervention.	
Build on the recent COVID community resilience activity, rather than statutory/clinical interventions or services	<ul> <li>The R2 network is now well established and linked into many multi-agency workstreams.</li> <li>Increased engagement with Voluntary Sector Forums (VSFs) was used to share information and guidance during the pandemic, and to support staged reopening of services/activities in line with tiered COVID recovery. Examples of this were sharing of risk assessments and templates and mutual support to put correct procedures in place.</li> <li>There is now improved collaboration in the West between the Voluntary Sector, Primary Schools and Early Years Centres to identify families that would benefit from support available from the Voluntary Sector.</li> </ul>	
Develop and promote a wide range of activities promoting mental and physical health and wellbeing targeted to those most at risk of social isolation	been made available in recent years. Through R2 and VSF	

	<ul> <li>Support worker service covering north Edinburgh (Nessie)</li> <li>Development of new community spaces</li> <li>Collaboration has improved availability of information through:         <ul> <li>EH4 newsletter and community map</li> <li>My Community North website</li> <li>Almond &amp; West VSF newsletter and community directory</li> <li>NW News &amp; Opportunities mailing list</li> <li>Links to citywide directories - Connect Here, I thrive and the Red Book.</li> </ul> </li> <li>A Social Isolation Group has been established to co-ordinate the efforts of Western Neighbourhood Network and Almond and Western Voluntary Sector Forum to tackle identified priorities such as improving befriending provision in West Edinburgh and identifying actions to improve community transport provision in Almond and West Edinburgh.</li> </ul>	
Support vulnerable people to access available benefits and entitlements	<ul> <li>Extensive citywide work is ongoing in this area under the LOIP P1 delivery group and wider Edinburgh Partnership including:</li> <li>Review of Welfare Rights Advice provision, including provision in selected GP surgeries, the community mental health teams and the recovery hubs</li> <li>Raising awareness of frontline service staff through 'Money Counts' training to improve signposting.</li> <li>Collaboration with Social Security Scotland to provide access to their advisers in community settings.</li> <li>Inclusion of welfare rights agencies and Council library staff at community events to promote uptake of entitlements and support applications for free bus passes</li> <li>There is improved communication and collaboration between the Almond and Western Voluntary Sector forum, Medical Centres and other Health services to distribute information to help tackle the Social isolation issue.</li> </ul>	

Theme 2 –localia	y-wide - Emplo	oyment & Skills
------------------	----------------	-----------------

Lead Partners include: Head teachers, MCR Pathways co-ordinator, Edinburgh College, Business Growth & Inclusion, Skills Development Scotland, No One Left Behind Hub, Community Renewal, DYW (Developing Young Workforce), Council Business Growth & Inclusion, Adult Education/Youth Work/Libraries services

Outcome: Work with key partners to ensure that pupils and students (especially those most likely to experience negative destinations) and the wider community are equipped with suitable life skills, to make informed choices about their futures and be better prepared for existing and emerging labour markets.

What did we aim to do?	What did we achieve?	Comments
Support schools to develop life skills/similar programmes suitable for each cluster	Edinburgh College secured £3,000 to develop life skills programmes for school pupils in NW showing an interest in attending college. A range of pilot partnership programmes ran in Craigroyston, Broughton and Royal High which brought together the school, college, local third sector voluntary forum, and local businesses.	
Develop suite of options for school leavers – including Edinburgh College, volunteering etc	Leaver tracking is aided through improved data sharing. The JET programme supports school leavers with experience and level 4 employability award.	
Develop partnership approach to supporting pupils placed on reduced timetables	Initial discussions had on this were interrupted by pandemic and effect of pandemic on some young people has exacerbated situation.	Voluntary sector agencies have limited resources as well as seeing an increased need for supporting these young people.

up,
Jp,
,qι
ers
ile each
re The 'Warm and Welcome'
e

Lead Partners include: Council Lifelong Learning staff, Forth & Almond Neighbourhood Networks, Drylaw/Telford Community Council, Emerging North Edinburgh Voluntary Organisations' collective/Forth & Inverleith Voluntary Sector Forum, Edinburgh College, Edinburgh Poverty Commission

Outcome: Develop a robust mechanism for engaging with the community to articulate and develop plans to combat poverty and inequality in North Edinburgh

What did we aim to do?	What did we achieve?	Comments
Establish representational subgroup of Forth and Almond NNs and key service partners	While this specific subgroup was not established The R2 collaborative has membership from across the North area including NN members however there are not very strong links between Forth and Almond wards.	A review of the NNs citywide will be taken forward by the new Community Empowerment and Engagement Service. The service will work with R2 collaborative so potential to include as part of new LIP
Wherever possible, link agreed priorities and actions to recommendations from the Edinburgh Poverty Commission.	Actions of partners ensure no one feels stigmatised, abandoned, or treated with less respect because of their income or wealth and that no one has to go without the basic essentials. The recent actions by partners in North Edinburgh as part of the 'Warm and Welcoming' initiative demonstrates this, as well as the overall 'No wrong door ' approach of the R2 collaborative.	
Deliver North Edinburgh communications platform, in conjunction with Edinburgh college, and link with Edinburgh Partnership's emerging Community Engagement and Communications Strategies.	Platform in place www.communitynorth.scot and launched at Edinburgh College campus April 2022. Majority of North Edinburgh projects are represented on it in a directory.	If Edinburgh College are happy to keep oversight, suggest platform should be mainstreamed to them with emphasis on local projects and organisations sign posting their service users to it and updating their entries.

Track the outputs and impact of third sector work to combat the impact of poverty in North Edinburgh.	Voluntary Sector /Health and Social Care Networking Event was held October 2022. R2 Development/networking Day was held Oct 2022 with 27 people in attendance representing over 21 services and projects.	The priority should remain in the new plan due to austerity, COVID- 19 and the ongoing cost of living crisis.
	Community Commissioning approach used in North Edinburgh to apply for Scottish Govt Community Mental Health and Wellbeing fund. This allowed participants to engage throughout the decision-making process in a creative, collaborative process securing significant funds for local projects.	There is increased demand for services to support isolation, loneliness, poor mental health and neurodiversity amongst children and young people.
	Funding secured through programmes such as STV Appeal, West Granton Housing Association and Save the Children enabled the 3 <sup>rd</sup> sector to respond more effectively to poverty and more complex needs arising from pandemic. Necessities such as food, fuel tops us and basic household essentials were provided.	Increased demand across sectors has resulted in 3rd sector services providing more intensive support, for longer and supporting more complex needs.
	Warm spaces and food access points have been developed – with leaflets detailing this information distributed across the community.	Case Studies provided throughout the life of the LIP have highlighted the importance of relationship building and the need for a trauma
	Pilton Community Health Project has been able to highlight the significant and sustained impact of dampness in local housing stock.	informed approach.
	A partnership approach between the voluntary sector and statutory services has been utilised to address needs of the community. Examples are:	
	<ul> <li>Support needs of Roma families residing in Almond House Lodge was placing a strain on Duty Social work. In response partners including Social work, Family and Household Support and Stepping Stones collaborated to provide extra support.</li> </ul>	
	<ul> <li>Partners responded to call for help from Craigroyston High School to support families struggling with food poverty, family support and mental health and wellbeing</li> </ul>	

needs. 2 networking events were delivered in the school to highlight support available.	

# South East

The South East locality has areas with high levels of affluence, as well as areas which are amongst the most socially and economically disadvantaged.

Under each theme, we have set out the high level actions, what we have achieved and where appropriate comments about progress and inclusion in future plans.

# Theme 1 - Engage and support young people and their families to develop the skills they need to thrive and reach their potential, targeting support at those in greatest need

Lead- City of Edinburgh Council	Third sector, NHS Lothian, Skills Development Scotland, Edinburgh College and Neighbourhood Networks	Police Scotland, EVOC,
Outcome: People living in targeted areas of higher need feel that they have a say on local issues and that developments better reflect their needs/ More sustainable local communities.		
What did we aim to do?	What did we achieve?	Comments
Deliver an affordable, targeted holiday programme.	Discover has been delivered since 2019. This is a targeted /referred programme for parents and children of up to primary age. Established partner holiday activity programs delivered with community centre committees, Lifelong Learning /Wider Achievement (CEC) and 3rd sector partners. Post COVID 2020/21 external funding was provided for outdoor activities and targeted programmes leading to resumption of face-to-face youth work in summer 2022. 2021/22 Operation Crackle, led by CEC with other partners, was delivered in response to antisocial behaviour on bonfire night.	Achievement Youth Work team Holiday programmes are delivered by partners as part of mainstream activities and will

Provide support to young unemployed people.	There were reductions relation to anti-social behaviours in SE locality attributed to development of a year long programme of fire related training activities by CEC in partnership with the fire service. 25 young people attended targeted youth provision in Valley Park community centre and 8 completed an accredited course. Model was then rolled out in SW locality Dunedin Canmore /Wheatley group, based in Valleypark community centre, work alongside SDS and local high schools on two main programmes, 'No-one left behind' and 'Just do it' The focus is on 15+ school leavers with negative post school options	Operation crackle is an ongoing core initiative led by Community safety team with support by CEC youth work team and partners in localities supported by local budgets Support with employment, training and access to work is mainstreamed within many local partners core work. If it is to be included in a new LIP additional
Raise awareness of information about help and support with domestic abuse, poverty, debt and housing.	CEC team, in partnership with NHS colleagues, delivered 8 staff training courses during 2019/20 on recognising and reporting domestic abuse and Adverse Childhood Experiences (ACEs) Audience was staff from Social Work, Schools, HSC staff and Family and Household Support. Support was provided to 2 women's groups during lockdown using outdoor settings.	value needs to be identified
Introduce a family befriending service.	<ul> <li>2 groups established in Gilmerton and Goodtrees community centres during 2019/20 with one eventually becoming self-supporting.</li> <li>Referrals for support are through Locality Operational groups (LOG) These were established post COVID and have representation from 3<sup>rd</sup> sector and statutory agencies .</li> </ul>	This was a time limited piece of work by a member of Lifelong Learning team. LOG is now established referral route for vulnerable families
Promote local parenting programmes around nurture and relationships.	Parenting and referred programmes ie 'Teen Triple P' and 'Creating Confident Children' are delivered by Lifelong learning service with other partners. Referrals come through a variety of sources including LOGs	This is core work for a number of local partners

Theme 2 – Engage with and provide support to those who are rough sleeping, begging and street drinking in the city centre and southside, working closely with local partners, organisations and communities. potential, targeting support at those in greatest need

#### Lead – Police Scotland

Partners include – Third sector, NHS Lothian, Health and Social Care Partnership, Skills Development Scotland, City of Edinburgh Council, EVOC, Edinburgh University and Neighbourhood Networks.

What did we aim to do?	What did we achieve?	Comments
Map existing services to ensure that partners are fully aware of all the support, preventative, diversionary and capacity building opportunities.	services, was used to monitor client and partner activity.	
Signpost and facilitate access to support services, including mental health, alcohol and substance misuse.	A weekly group was established in 2017 to identify and support rough sleepers, including those with substance and alcohol abuse issues. Bespoke group was established focusing on those in temporary accommodation. Themes such as near fatal overdoes, intervention opportunities and other health concerns around alcohol and substance misuse are routinely discussed.	

	Multi Agency Vulnerable Adults Group (MAVAG) and Hunter Square Working Group established with local partners including Police Scotland, CEC, the Simon Community, NHS Lothian, The Access Place at Panmure St Ann's and the University of Edinburgh. In conjunction with Operation Taupe, an ongoing policing operation designed to increase police presence at known "Hot Spots", extra police attention was focussed on Hunter Square. Engagement with local businesses and residents have resulted in a drop in anti-social behaviour and positive feedback from the community. One of the outcomes was the creation of Wellbeing Wednesday which is partly funded by Police Scotland.	Awaiting review from Queen Margaret University Seeking to extend in 2023.
Explore opportunities to develop infrastructure at known 'hot spots', thereby maximising community and personal safety.	<ul> <li>In response to concerns raised by Old Town residents and businesses about anti-social behaviour, together with the planned opening of the Edinburgh homeless service at Panmure St Ann's, funding was sought for a mobile CCTV camera.</li> <li>Funding was secured from DCC Kerr's partnership fund with contributions from Hillcrest Housing, Castlerock and Morrisons Construction.</li> <li>Engagement was carried out with residents around usage of the Square. Suggestions have included removal of unused street furniture such as phone boxes and improvement to the look eg floral features. General cleaning of the area has improved resulting in positive feedback from local businesses.</li> <li>While incidents have decreased substantially long-term solutions are being explored to avoid displacement or the issue returning.</li> </ul>	Ongoing partnership work

# Theme 3 – Support people living in Dumbiedykes, including those experiencing hardship, and help coordinate a sustainable response that builds community resilience and promotes life chances

Lead – Health and Social Care Partnership / NHS Lothian (Public Health)

Partners include – Third sector, EVOC, City of Edinburgh Council, Skills Development Scotland, Police Scotland, Edinburgh University and Neighbourhood Networks.

What did we aim to do?	What did we achieve?	Comments
Make it easy to get advice regarding money, employment and health.	Local action group established with 40 organisations represented. 'On your doorstep' leaflet collating information on what's on in Dumbiedykes, set up with Edinburgh Lothian Greenspace Trust	
Support wellbeing and access to food and physical activities.	Proposal for a new community leased space at Braidwood Centre is being progressed after previous charity overseeing it wound down.	
Technology and learning online skills.	IT suite identified for potential community use with University in multi community flat	Potential to carry forward
Enhance the area physically and socially by improving bus links, local shops and the park.	Dumbiedykes working group explored possibility of small bus service in area as this was previously tried but no service has been identified.	This is a key issue identified by those living in this area

# **South West**

The South West accounts for 22% of Edinburgh's overall population. It is a very diverse area, comprising a range of housing types and a mixture of commercial, industrial, retail and leisure facilities and green spaces. South West has areas with high levels of affluence as well as areas which are amongst the most economically and socially disadvantaged in the city.

Under each theme, we have set out the outcomes, high level actions, what we have achieved and where appropriate comments about progress.

#### Theme 1 – Understand and take steps to address the causes and motivation of Hate Crimes.

Lead – Police Scotland Partners include – All partners involved in the Community Planning Partnership.

Outcome: Ensure victims are supported		
What did we aim to do?	What did we achieve?	Comments
Improve engagement with victims to understand concerns and issues	<ul> <li>Hate crimes and incidents are continuously monitored. Equality and Diversity team have regular dialogue with community and response officers to offer specialist support, advice, and guidance to enable appropriate support to be provided from within Police Scotland or through referral and signposting to partners within the third sector.</li> <li>Support extends to advice on crime prevention and personal safety. The daily review of hate crimes allows for the identification of repeat and / or vulnerable victims of crime and enables provision of support to individuals, their families, and the wider community.</li> <li>The significant impact of hate crime on quality of life and mental health is understood and monitoring identifies emerging patterns and trends, allowing for an early intervention approach.</li> </ul>	These processes have been mainstreamed

	Local officers in the SW work with partners to support victims of hate crime including retail staff, school pupils and families.	
Outcome: Raise awareness	of Hate Crime and encourage reporting	
What did we aim to do?	What did we achieve?	Comments
Improve methods of reporting hate crime	Local community police officers work closely with the Equality & Diversity team to enhance awareness and understanding of hate crime and instil confidence in reporting. This is done though delivery of hate crime awareness events tailored to suit the needs of the audience. Inputs can lead on to the delivery of Third-Party Reporting training which makes reporting mechanism more accessible and overcomes many barriers to reporting. Officers delivered Third Party Reporting training to Heriot Watt Student Union and Napier University amongst other venues and locations within the SW locality. Hate crime awareness sessions were delivered to Currie Rugby Club, the SW Locality Hub, and a Craiglockhart Community Council event.	Reporting processed are now mainstreamed
Outcome: Ensure victims a	re supported	
What did we aim to do?	What did we achieve?	Comments
Focus on intercultural projects overcome social barriers and young people.		mainstreamed into school curriculums.

<ul> <li>4 events were held in SW locality at Longstone, Dean Park, Dalry and Clovenstone Primary Schools.</li> <li>School police link officers delivered hate crime awareness sessions throughout all 5 SW secondary schools, in partnership with Equality and Diversity team.</li> <li>Ongoing review and monitoring of hate crimes and incidents enables quick identification of issues which can be addressed</li> </ul>	the Stenhouse and Broomhouse areas and into
through targeted awareness raising sessions to year groups.	

Outcome: Ensure victims are supported		
What did we aim to do?	What did we achieve?	Comments
Perpetrator engagement	Intervention and referral service established to address perpetrator behaviour. Equality and Diversity team worked closely with City of Edinburgh Council on the delivery of restorative justice in relation to hate crime. This included providing support to residential young people's units and schools following instances of hate crime.	Mainstreamed procedures are now in place.

Lead – City of Edinburgh Council Partners include – Council Parks and Greenspace Service, Council Housing Service, Council Discover Programme, Primary and Secondary Schools. Third sector bodies: Edible Estates, Edinburgh Community Food, Wester Hailes Health Agency, Edinburgh & Lothians Green Space Trust, Friends of Parks Groups, Tenants and Residents Associations and Community Councils

Outcome: increase the amount of land available for local food production		
What did we aim to do?	What did we achieve?	Comments
Fewer people living in food poverty	<ul> <li>More opportunities were provided for food growing to help reduce the impact of food poverty. At least 29 sites provided including several pipeline sites:</li> <li>Broomhouse community garden</li> <li>Campbell Park community orchard</li> <li>Clovenstone fruit orchard</li> <li>Bloomiehill park orchard</li> <li>Hailes quarry park orchard</li> <li>Hutchison growing site</li> <li>Stenhouse grove quadrants</li> <li>Fountainbridge green</li> <li>Oxgangs bank</li> </ul>	Question over funding for some projects and some compromised by COVID
Integrate growing activity with health and wellbeing activity across the Partnership.	Increased the number of formal/informal growing sites to 32 by end of 2022 Supported City of Edinburgh Council tenants and residents to	Lead partner was not identified
Theme 3 - Reducing loneliness A	form constituted garden groups to oversee running of community garden /growing spaces.	and covid restrictions in 20/21 meant that this piece of work was not completed.

Theme 3 – Reducing loneliness & social isolation

#### Lead – Edinburgh Integration Joint Board

Partners include – All public sector services, general practice and community organisations working together through development of existing forums and direct engagement

#### No return

Outcome: Social isolation and loneliness are reduced		
What did we aim to do?	What did we achieve?	Comments
Continue to raise the profile and our conversation regarding social isolation and loneliness		
Continue to map community resources for health and wellbeing and implement a communications strategy, in order to inform people who live, work and play within the locality		

Outcome: Social networks are maintained across the locality		
What did we aim to do?	What did we achieve?	Comments
Continue to share our learning and experiences through a variety of techniques such as data, stories, action learning and co-design		

Outcome: Active and inclusive community participation is supported across the locality		
What did we aim to do?	What did we achieve?	Comments
Vulnerable adults are continued to be supported by befriending services or/ and Community Link Workers programme		

Theme 4 – Improved quality, level, and continued participation of all young people in education, employment or training.

Lead – City of Edinburgh Council Partners include – City of Edinburgh Council (including Business Growth and Inclusion, Schools, and Lifelong Learning), Edinburgh College, Skills Development Scotland.

Outcome Every school leaver has the relevant support they need		
What did we aim to do?	What did we achieve?	Comments
employability organisations are linked to in-	All schools in SW hold 16+ meetings with a range of partners around the table. A clear pipeline of pathway opportunities for young people through delivery partners is available in SW through the Youth Employment Action Plan	The measurement of positive destinations and participation is now a nationally mainstreamed measure of young people's progress upon leaving school and is monitored regularly on a local basis

#### Outcome Schools have relevant information about industries to inspire and inform students about career opportunities

What did we aim to do?	What did we achieve?	Comments
Build on the Developing Young Workforce model to ensure that each school is linked to industry across all sectors.	Developing the Young Workforce delivered a series of events and workshops specifically for young people. Joined up for Business has also offered sector specific recuitment events and jobs fairs to promote opportunities.	DYW is currently continuing but is short term funded which may impact future delivery. Joined up for Business is part of mainstream
Encourage school staff to take part in Industry Awareness and Learning days offered through DYW.		partnership delivery.
Introduce industry into classroom-based learning and planning as early as possible.		

Outcome: Appropriate training and support are available to every young person who has left school

Work with partners to identify local and citywide gaps in training and access to services to ensure that new services meet the needs of the community.A clear pipeline of pathway opportunities for young people is available in Edinburgh through the Youth Employment Action Plan. This includes key worker support for both young people and their families.Responsibility for updating the Youth Employment Action Partnership ensuring a comprehensive pipeline of appropriate progression routes. The pipeline of opportunities and key worker to support progressionResponsibility for updating the Youth Employment Action Plan is held by the Youth Employment Partnership ensuring a comprehensive pipeline of appropriate progression routes. The pipeline of opportunities and key worker support is subject to funding.	What did we aim to do?	What did we achieve?	Comments
	citywide gaps in training and access to services to ensure that new services meet the needs of the community. Through NOLB funding, every school leaver without a positive destination will be allocated a key worker to support	available in Edinburgh through the Youth Employment Action Plan. This includes key worker support for both young people and	Youth Employment Action Plan is held by the Youth Employment Partnership ensuring a comprehensive pipeline of appropriate progression routes. The pipeline of opportunities and key worker support is subject to

Outcome:Young people are supported in	ome:Young people are supported in developing their career management skills		
What did we aim to do?	What did we achieve?	Comments	
SDS continue to support young people in school and through links with youth groups. SDS to promote training for organisations and youth work provision to build staff capacity around CMS.	Skills Development Scotland continue to support young people through careers officers in every school and additional officer offering outreach specialist careers advice and guidance in partnership with community organisations.	The SDS model of careers information and guidance is currently under review. Stakeholders in Edinburgh have contributed to this review to ensure services continue to meet local needs.	
Outcome: Young people are supported in	rted in developing their career management skills		
What did we aim to do?	What did we achieve?	Comments	
Support is available for those furthest from the labour market	The Activity Agreement Hubs model ensures intensive and targeted support is available for Edinburgh's most vulnerable school leavers. Holistic support is available to young people and their families through these services to support barrier removal.	The model is currently under review and subject to continued funding from Scottish Government.	

Theme 5 – Families that experience unsafe environments are supported to reach their full potential

Lead – City of Edinburgh Council Partners include – Children and families social work, Education, Health, Third Sector, Police, Housing, Lifelong Learning, Family and Household Support, Community Justice Social Work, and other relevant agencies as work develops.

Outcome: Keep children "Safe & Together" with the nonoffending parent as the most effective way to promote safety, stability, maintain attachments and to heal from trauma

What did we aim to do?	What did we achieve?	Comments
Increase the knowledge of "Safe and Together" principles.	Following an assessment the Safe and Together working group identified that awareness and knowledge of 'Safe and Together' in the locality had declined after initial 2017 training.	Awareness raising continues to be a priority in the locality. Briefings have generated a lot of interest and is raising awareness
Encourage trained workers to provide partner agencies and the third sector with briefings, consultations, and mappings to	In response the group developed and delivered briefings to Practice teams	in partner agencies leading to very positive feedback.
inform better assessments and plans for children.	Liaising with Criminal Justice colleagues, the working group identified partner agencies to target for briefings and incorporated the Domestic Abuse Locality Action Group (DALAC) into their work	significant risk factor in the
Encourage workers to use the principles which will hold the perpetrator to account.	Initial briefings were delivered in the community to services such as:	from frontline workers.
Continue to increase knowledge of effective services for perpetrators.	<ul> <li>With Kids,</li> <li>Lifelong Learning,</li> <li>Housing</li> </ul>	
Capitalise on opportunities for joint assessment and interventions with Community Justice colleagues to reduce	Students in the Health Visiting Service at Westerhailes Healthy Living Centre	
the perpetrators risk and plan safe interventions, including safety planning with the non-abusive parent and children	Social work practitioners involved in delivering the briefings increased their own knowledge, understanding and confidence in the Safe and Together model.	
Improve engagement with the community to promote knowledge of services and supports for children and young people.		

Developing a forum to connect resources and consider other virtual opportunities for consultation.	

# **Next steps**

Work will be undertaken to actively engage with residents, community groups, and stakeholders to understand priorities and aspirations and understand specific challenges and opportunities of each locality to develop revised Locality Improvement Plans. As diversity in perspectives strengthens the ability to address various challenges comprehensively the development process will aim to be inclusive and consider the needs of all community members, including marginalized and underrepresented groups.

As locality improvement plans should be tailored to the specific context of each community, each approach will be different as to provide the flexibility to adapt and respond to changing circumstances and needs over time.

Once developed ongoing monitoring and evaluation to assess their effectiveness will be undertaken so the process is iterative and allows for adjustments and improvements as needed.