



THE EDINBURGH PARTNERSHIP

LOCAL OUTCOME IMPROVEMENT PLAN DELIVERY GROUP

Thursday 19 January 2023, 2 – 4pm

MS Teams

Members present

Samantha Ainslie
Bridie Ashrowan

Kate Barlow

Laurene Edgar

Gavin Gray

Euan Hamilton

Rona Hunter

Yvonne Kerr

Molly Page

Rosalind Papworth

Neill Whiteside

Elin Williamson

Police Scotland

Edinburgh Voluntary

Organisations' Council (EVOC)

Edinburgh Health and Social Care
Partnership (EHSCP)

Lothian Association of Youth
Councils (LAYC)

Scottish Fire and Rescue Service
(SFRS)

Equalities and Rights Network
(EaRN)

Capital City Partnership

NHS Lothian

City of Edinburgh Council

Skills Development Scotland
(SDS)

Police Scotland

City of Edinburgh Council

In attendance

Emily Dempsey (presentation)

Glenn Liddall (presentation)

Julie Dickson (note)

Daniel Greig

Michele Mulvaney

City of Edinburgh Council

People Know How

City of Edinburgh Council

City of Edinburgh Council

City of Edinburgh Council

Apologies

Nick Croft

Tony Duncan

Mark McMullen

Joanne Siddons

Edinburgh College

Edinburgh Health and Social Care
Partnership (EHSCP)

Scottish Enterprise

Scottish Enterprise

1. Welcome & apologies

Yvonne opened the meeting. Apologies as above.

2. Note of last meeting & matters arising

The note of the last meeting (10 November) was agreed.

3. Action Tracker

- 1 – Bridie will circulate the report. The item to arrange a separate information event will remain on the tracker as this is evolving.
- 2 – Close
- 3 – This will remain for information only
- 4 – Kate will link the Advice service Review into Warm, Welcoming Spaces and add this to the recommendations
- 5 – Rona and Tony have linked in around recruitment and retention and there is now a group around this. It will be tracked under the refreshed LOIP priority 2. Close.
- 6 – This will remain open as it needs to be considered under the new operational arrangements of the Edinburgh Partnership Board (EPB). It will be discussed at the priority leads meeting
- 7 – Rona advised that a poverty pipeline is being developed. Molly is looking at tools for measuring impact. Agreed that they will meet
- 8 – Michele will follow up with Eleanor
- 9 – Close, as per action 8
- 10 – Leah Black will be invited to a future meeting. Close
- 11 – Christine Downie will be invited to a future meeting. Close

4. Digital Inclusion Strategy – Glenn Liddall – please see report

Glenn Liddall, Chief Executive Officer of People Know How (PKH) introduced himself. PKH was established in 2015 but has scaled up since Covid-19. Amongst other things PKH

- supported 5000 people to enhance their digital skills
- Distributed 300 devices (2500 refurbished and 500 Scottish Government funded)
- run the Scottish government digital helpline
- Work with Edinburgh Remakery to refurbish devices

- Is in on-going dialogue with Scottish Govt about a National Strategy
- Sit on the Scottish OFCOM consumer panel
- Work with the Good Things Foundation

The aspiration for PKH is to work across corporate, Third, Public and academic sectors.

Rona acknowledged that the PKH Team have played an important part in the Ukrainian effort. She commented that it's difficult to know the level of digital literacy and asked if Glenn would be the contact person for this type of question. Glenn replied that broadly 1 in 5 people do not consistently have all the elements required to be digitally included - a device, data and the skills to use their device safely and purposefully.

Glenn added that PKH are working with Edinburgh University and have been awarded funding from the Good Things Foundation to look at this.

Elin commented that digital inclusion is a huge and largely hidden problem. She queried whether rather than establishing a new Digital Inclusion Working Group would there be a group in existence that could take on this digital workstream. Elin suggested the Poverty Prevention group, reporting that this is an important area in terms of job seekers and employability, if people are not digitally included then these areas can be very difficult to navigate. She acknowledged that it is a major part of the agenda.

Laurene added that the issue of digital inclusion was prevalent during Covid-19 and it is important not to lose sight of this and of all of the evidence that has been collected, simply because people can once again meet face to face.

Bridie suggested that the situation around digital inclusion is now even more precarious due to the cost-of-living crisis. She thanked Glenn for his work and suggested that some of the recommendations could be incorporated into the Community Wealth Building working group.

Michele felt that the holistic overview would be lost by splitting the actions across working groups, adding that there was not an existing group or partnership in the city established that could take this forward. She acknowledged that it is a strategic action, sitting across all priorities

and it is important to consider how the Delivery Group could take it forward. An option might be to take a paper to the EPB with a view to incorporating it within the LOIP delivery plan.

Glenn agreed that there is no existing space, this had been looked into. The key recommendation is that a forum is established to take the work forward and the other recommendations almost form the agenda. He stressed that he is keen that all four sectors (corporate, academia, Third and public) are involved from the outset. Rona suggested that it would be useful to engage professional help in linking into the corporate sector. Bridie added that Chamber of Commerce are a partner who may be able to support this work though Michele added that they have never attended any meetings. There will also be companies who have had contracts awarded and have community benefits commitments who could be engaged.

Decision

- Michele to arrange a meeting with Glenn, Bridie and Rona looking at developing an EPB paper and next steps
- Michele investigate Chamber of Commerce contact on Board

5. Corporate Parenting – Emily Dempsey

Emily introduced herself and reported that she'd been in post for one year and had re-established the Corporate Parenting Board (CPB). She explained that corporate parenting refers to the duties conferred upon employees of government agencies to support care experienced young people. It is about putting in place the right policies but also ensuring alignment with partners.

Sam stressed that it is important to ensure connectivity, ensure there are no gaps, no duplication of work and maximising opportunities.

Emily reported that the current CPB Plan has run its course. It will be reviewed and will be scrutinised by the CPB at the February meeting. The aim is for it to be coherent and cohesive with partners. The Corporate Parenting Board will work alongside Edinburgh Champions Board's Champions and Ambassadors to ensure that participation is meaningful and that there is effective feedback.

There was some discussion about whether there was duplication with LOIP 2. It was agreed that this would be looked at in the round as Rona planned to reflect and refresh LOIP 2 imminently.

Decision

- Emily to circulate the CPB Terms of Reference (ToR)
- Yvonne to arrange meeting with Emily and Sam to look at links between the CPB and Children's Partnership

6. Update on Priorities

Priority 1 - *Enough money to live on*

Kate reported that the LOIP 1 Strategic Group had been convened, chaired by Flora Ogilvie the new Public Health Consultant for NHS Lothian (Edinburgh). Discussions about membership are on-going, the ToR are almost finalised and the recommendations now all have leads and timescales attached.

Capital City Partnership have applied for funding from the Robertson Trust to resource a number of recommendations including one around affordable credit, using the expertise of banks and credit unions on developing stigma free services that are reliable, supportive and informative. The outcome of the application will be known by the end of March.

Kate confirmed a number of organisations that have been successful with the UK Shared Prosperity funding: CHAI being one for providing welfare rights and debt advice services.

Under affordable credit the pilot will go ahead and actions related to prevention of debt will be taken forward by the Income Maximisation and Poverty Group (IMPG).

Molly added that the Money Counts has replaced the 1 in 5 training and it is progressing well. It has been linked in with the Warm and Welcoming Spaces initiative and 150 Council staff have undertaken the training. There have also been training sessions with Edinburgh College staff and Police Scotland. Plans are underway to carry out workshops with Edinburgh College students in a joint workshop with other agencies

and there are discussions about how to incorporate it into the 3 conversations model.

Bridie added that EVOC are working with 'Turn2Us' in relation to income maximisation.

Priority 2 - Access to work, learning and training opportunities

Rona reported that there will be a Local Employability Partnership refresh and review away day 24 February. It requires a refresh as some areas have been tackled and others are emerging. New priorities that may be included in the refreshed LOIP 2 theme include –

- Health and Social Care recruitment and retention
- The Ukrainian situation

Further scrutiny around the role of LOIP 2 in relation to care experienced young people would be included within these discussions.

Priority 3 – A good place to live

Yvonne reported that a LOIP 3 workshop will take place on 25 January. There will be dialogue around membership and whether there are any gaps as well as updates on workstreams. She commented that the scale of LOIP 3 is an on-going challenge.

Liberton work is progressing, and recruitment is underway for community champions with a training course being developed.

In relation to the LOIP priority survey, Michele advised that there had been a good return but that if any partners had not yet submitted a return they should do so by 25 January. A meeting with priority leads would then be arranged to look at how to present the information in the performance report. It was agreed that this would go to the June EPB as March was not feasible. The report would also come back to this group prior to the EPB submission.

Decision

- Return LOIP priority surveys by 25 January

7. Edinburgh Partnership Survey

Daniel reported that there have been a couple of workshops and a progress update to the EPB since the last LOIP DG. The management group have agreed an outline methodology which will be passed to Procurement to put out for tender.

It is proposed that there will be a rolling programme of 1500 interviews per quarter. Further question development is required and Daniel will provide an update once the 3rd draft is agreed. Question areas requiring further dialogue include – community engagement, housing and digital.

Michele added that there has only been a commitment to one year of funding from Partners and it may be necessary to look for external/future year funding. The paper presented to the Board highlighted risks associated with only having funding for one year and presented options for them to consider about the future operation.

In terms of scope to add additional questions Michele advised that David Porteous is currently pulling together the draft survey and will time it. There is an allocation of 15 minutes for the full survey and an update can be given once the timing is confirmed in terms of whether there is scope for additional questions.

Decision

- Confirm scope for additional questions once 3rd draft is finalised and timing confirmed

8. LOIP Performance Reporting

This was discussed under LOIP Priority 3. The completed LOIP priority surveys will be collated and a meeting convened to look at how to present the information and whether there are any gaps.

9. Current Landscape/ Horizon Scanning

Ukrainian Crisis

Bridie had previously reported that major commercial contracts are being awarded elsewhere while some organisations are working without any

resource. With the help of SCVO, EVOC are now linked in with Scottish Govt about this and that link will remain. There is now a budget in place for retrospective funding and funding for next year.

Rona advised that 85% of people from the ship have now been moved into jobs although these are often low paid jobs and there is now an effort to match people into jobs that they were doing previously. The ship is to be decommissioned in June so those people that are working will need to find private accommodation. Some host families are also now giving notice. An exit strategy is now being developed. Rona encouraged the group to invite Gavin Sharp, Resilience Specialist. Along to the next meeting as he has oversight of the situation and heads up the Crisis Response Team.

Gavin advised that SFRS had not been made aware of the imminent decommissioning of the ship. He added that they were receiving lists of hotels and serviced apartments to fire safety check for Ukrainian refugees.

There was some discussion around future agenda items. Outstanding actions were to invite Christine Downie, Council Sustainability Manager to speak to the group and Leah Black, EVOC, to report on the Regenerative Futures Fund. Yvonne also mentioned the Youth Work Strategy and Children's Partnership Plan. Michele advised that she would speak to Eleanor Cunningham about the End Hunger Edinburgh Plan.

Decision

- Gavin Sharp to be invited to the next LOIP DG

10. AOB

11. DONM

4 May 2023, 2pm