

#### **North East Locality Community Planning Partnership**

Thursday 28 January 2021, 12.00 MS Teams

#### **Agenda**

- 1. Welcome/Apologies
- 2. Minute of last meeting 14 October 2020 (circulated)
- 3. Action tracker updated (circulated)
- 4. Thrive Project- HSCP- Linda Irvine-Fitzpatrick, Strategic Programme Manager, NHS Lothian
- 5. North East Locality Improvement Plan Progress Update- Evelyn Kilmurry, NE Locality Manager, CEC
- 6. Neighbourhood Networks Update Verbal Update- Evelyn Kilmurry, NE Locality Manager, CEC
- 7. Edinburgh Partnership Update- Verbal Update- Michele Mulvaney, Strategy Manager, Strategy & Communications, CEC
- 8. AOB- Seafield Place Brief Development
- 9. Date of next meeting



## NORTH EAST LOCALITY COMMUNITY PLANNING PARTNERSHIP

Wednesday 14 October 2020: 10.00 - 11:30

#### Microsoft Teams

#### **MINUTE**

#### Members present

Maria Arnold Edinburgh Voluntary Organisations

Council (EVOC)

Willy Barr Citadel Youth Centre

Moyra Burns NHS Lothian

Fiona Nicholson Skills Development Scotland (SDS)

Chief Inspector Gill Geany Police Scotland Rachel Green (Convener) The Ripple Project

Evelyn Kilmurry City of Edinburgh Council

Angela Lindsay Edinburgh Health and Social Care

Partnership (EHSCP)

Councillor Alex Staniforth City of Edinburgh Council

Douglas Tharby Leith Neighbourhood Network

Stuart Tooley University of Edinburgh

#### In attendance

Chris Adams

City of Edinburgh Council

City of Edinburgh Council

Michele Mulvaney

City of Edinburgh Council

#### **Apologies**

Commander John Bruton Scottish Fire and Rescue Service

Councillor Mary Campbell City of Edinburgh Council

#### 1. Welcome and Apologies

As above

#### 2. Minutes of Meeting 27 February 2020 - circulated

The note was proposed by DT and seconded by AS

#### 3. Action Tracker 27 February 2020- circulated

The action tracker had been updated and circulated.

## 4. Actions to End Poverty in Edinburgh- Edinburgh Poverty Commission's Final Report - Chris Adams, Strategy Manager, Strategy & Communications

Chris advised that the findings and final report, concluding 18 months of work for the Poverty Commission was launched on Wednesday 30 September.

The target is to 'end poverty over the next decade' and this is to be achieved by way of six actions and a cultural change which are set out in the report.

Following the conclusion of the Poverty Commission the baton has been passed to 'End Poverty Edinburgh' – a group of 20 citizens who have been involved and will go on to raise awareness, influence decisions and hold the city to account.

Douglas commented that it is critical that the private sector are involved in the movement to end poverty. Chris advised that this is factored in to plans and promising discussions are taking place.

Maria added that the LCPP should be central to the response to food insecurity going forward. Alex asked what the LCPP could do in relation to the findings on housing costs in relation to poverty. Chris explained that the critical issue here is supply and that if the supply is limited then the impact will also be limited. There is a clear

ask here to the Scottish Government around increased housing supply.

Evelyn explained that cognisance was taken of the interim report from the Poverty Commission when developing the revised priorities in the NE Locality Improvement Plan and added that she was pleased to see some of the third sector work in NE being acknowledged in the Final Report.

#### Decision

- 1. Send Poverty Commission slides and links to films to LCPP
- 2. To identify opportunities when the group can be involved in the work of the LCPP and make contact through Chris

#### North East Locality Improvement Plan Progress Update/ Proposed High Level Actions – presentation- Evelyn Kilmurry, NE Locality Manager

Evelyn presented slides on the NE Locality Improvement Plan revised priorities (see slides). Three priorities had been agreed, in principle at the last LCPP Meeting. She explained that as a result of Covid-19 these priorities are even more relevant.

Angela gave an update as senior manager responsible for the work developed under priority 2, adding that Katrina Smith had been the workstream lead for this area. Angela advised that there will be lessons learned from Covid-19 and reflected on the Community Renewal project in Craigmillar. Some actions from the previous plan have been lifted and moved into the EHSCP Transformation Plan.

Gill advised that Colin Fordyce has been leading on the work within priority 3 and working with partners to take the actions noted forward.

Willy voiced concerns around young people, he explained that current restrictions mean that work around creating job like experiences and CVs cannot be taken forward and young people can't visit community centres. He acknowledged the importance of the high-level priorities

as described in the presentation but added that he is concerned about finding and allocating resources for right now.

Alex supported Willy's comments. He added that in terms of employability training – he is not sure that Edinburgh will be a high employment city as a result of Covid-19. People will be leaving school or employment to a market with few jobs on offer. Alex suggested that people be supported in navigating the benefits system and that resilience training for unemployment be offered.

Rachel acknowledged the comments but added that the priorities articulate where we want to be and the aspiration. There is clear direction around the priorities that should reduce poverty. Evelyn agreed that the plan is about long-term ambition and is based around prevention but added that it shouldn't be divorced from reality. The actions need to be developed in alignment with members experiences so it is important that if people identify gaps that they continue to provide that feedback so that the work taken forward can reflect what is important.

#### **Decision**

- 1. NE LCPP to approve revised priorities
- 2. Revised priorities for all four Locality Improvement Plans will be reported to the Edinburgh Partnership
- 3. Revised priorities for the NE Locality Improvement Plan to be shared with the three Neighbourhood Networks
- Partners to identify delivery groups / methods to take forward priorities and develop more detailed working plans to deliver actions

#### 6. Partner Updates

Rachel advised that the Ripple Project have been open throughout lockdown. They have been making and delivering food and acting as a one stop shop for the community.

The Citadel have also been open and are running a food programme. Willy advised that they are hoping to launch clubs for younger children. There is concern mainly around young people of 15+. Youth workers are going out on bikes to meet with service users, a gazebo will be erected in Leith Links where staff can link in with young people, as they try to remove any barriers to engagement, but this is weather dependent.

Maria commented that EVOC have also focussed a lot on work around food insecurity. They are trying to keep people connected through forums particularly vulnerable service users including unpaid carers. However, they are keen not to forget pre-Covid-19 activity and implications of Brexit.

From an EHSCP perspective Angela advised that Covid-19 increase and response is still being dealt with but that this shouldn't affect business as usual and the remobilisation plan continues in implementation. Digital ways of working are being utilised wherever possible, but this is not the answer for everyone. Solutions have been found to provide services. Angela echoed Maria's comments that unpaid carers are a concern and that some respite services are being switched back on.

Fiona provided an update for SDS advising that careers advisors are back in schools. For post-school service users' telephone and digital appointments are available. The Shandwick Place Centre has opened on an appointment only basis. Work around redundancy has been taking place with liaison with employers and individuals – this can be by telephone or pre-arranged appointment. Webinars on employability skills are also available. Nationally, a helpline has been launched and is averaging approximately 40 calls per day.

Douglas reported that Leith Chooses 2021 will be going ahead and more information can be found on the website. Community councils have been meeting throughout lockdown using Zoom.

Stuart advised that if anyone is curious on how the University of Edinburgh is managing the new semester etc to get in touch with him.

They are also about to launch a new community plan which will cover some of these priorities, and he will circulate it in November.

## 7. Edinburgh Partnership Update - Michele Mulvaney, Strategy Manager, Strategy & Communications

Michele advised that the EP met in June and September. There is a focus on recovery planning, partnership working and collaboration. A presentation was received on food insecurity and partnership working around this between CEC and the Third Sector, this is an example of the type of activity that has been on-going.

Work on the communications strategy is continuing and a stand-alone EP website has been designed and launched.

Work on the participation strategy continues and the Checkpoint Group are co-designing this.

#### 8. Neighbourhood Networks

Evelyn reported that the last round of NNs had been scheduled for March. Leith was able to take place but the other two were postponed. There have been no NN meetings across the city since lockdown. Evelyn suggested that should the NNS meet they might focus on the revised priorities.

Alex suggested that the NNs could be virtual networks. Douglas added that NNs are integral to the LCPP and that if something isn't arranged then momentum might be lost.

#### Decision

1. Evelyn will take forward discussions about NNs with individual Chairs.

#### **9. AOB**

None

#### 10. Date of Next Meeting

Jan/ Feb 2021

CPP action	n log						
Number	Date	Topic	Action	Action Owner	Expected completi on date		Comments
1	30-Sep-19	Terms of reference	NE LCPP papers available online	Catherine	04-Oct	03-Oct	
2	30-Sep-19	Terms of reference	Future dates shared with NN	Douglas/G	at next NN sessions	04-Dec	LCPP updates at NN metings
3	30-Sep-19	Vice chair nomination	Seek approval of EP Board for job share proposal	Rachel	18-Dec	18-Dec	
4	30-Sep-19	LIP Review	All partners to consider what datasets they hold at a locality or smaller geographical area that would be useful to collate as part of indepth analysis phase of the LIP review (including casestudies)	All	05-Dec	Completed	Ongoing
5	30-Sep-19	LIP Review	Collection of updates on progress with current action plans to be continued	LIP Leads	05-Dec	27-Nov	Updates circulated with LCPP papers
6	30-Sep-19	LIP Review	Analyst time to collate the data to be investigated	Catherine	05-Dec		Superseded
7	30-Sep-19	Substitutes	Substitute proposal to be considered by EP Board	Rachel	18-Dec	18-Dec	EP agreed one named sub folowing process
8	30-Sep-19	Substitutes	All members to identify appropriate person to be named as their substitute	All	05-Dec		on-going
9	30-Sep-19	Substitutes	Neighbourhood Networks to consider at their next session how they want to identify substitute	Douglas/G	05-Dec		NN to agree representation/ subs
10	30-Sep-19	Portobello & Craigmillar NN representative	LCPP Neighbourhood Network representatives to discuss with PB & CG Community Councils.	Douglas/G	05-Dec	05-Dec	LCPP NNs raised with CC

11	30-Sep-19	Portobello & Craigmillar NN representative	Councillor Staniforth to discuss with Councillor Campbell.	Alex	05-Dec		Discussed at Feb meeting - prompt to be sent to NN by Locality Office
12	05-Dec-19	Papers	Julie to check that all papers are publicly available on the EP website.	Julie	Asap	Dec-19	
13	05-Dec-19	Papers	Updated Poverty and Inequality profiles to be circulated	Evelyn/ Ju	Asap	Dec-19	Papers circulated 11 Dec 19
14	05-Dec-19	Papers	Updated Locality profiles to be circulated	Evelyn/ Ju	Asap	Completed	
15	05-Dec-19	Papers	Lauren to circulate NE Action on Alcohol papers	Lauren/Jul	Asap	Dec-19	Papers circulated 11 Dec 19
16	05-Dec-19	Papers	Gill to send version of the Mobile Working presentation to be shared publicly on the EP website	Gill/Julie	Asap	Decision a	Papers not be shared publically
17	05-Dec-19	Engagement	Members of group to cascade information related to policing plan to their networks	All	Dec-19	Completed	Completed
18	05-Dec-19	Mental Health Provosion	Session on THRIVE Edinburgh	Maria/Rac	hel		Completed
19	05-Dec-19	Portobello & Craigmillar NN representative	Locality Team to prompt members of P&C NN to identify an LCPP rep	Evelyn	Dec-19	Mar-20	Awaiting future refresh of NN
20	27-Feb-20	Tracker	Update on Communications workstream sought from CPST	Sam	ASAP	Oct-20	
21	27-Feb-20	Tracker	NN emailing question to be taken forward as a matter of priority	Evelyn	ASAP		To be picked up as part of refreshed NN discussions
22	27-Feb-20	EP Governance Paper	SA to take back questions (above) to the CPST	Sam	ASAP		
23	27-Feb-20	LIP progress report	Further discussion around whether there is a way to capture whether a difference is being made to those experiencing poverty and inequality as a result of the LIPs.	All			Ongoing- Context of performance framework discussions

24	27-Feb-20	NE LIP Review Progress Update	Presentation slides to be shared with LCPP electronically.	Julie	ASAP	Oct-20	Completed
25	27-Feb-20	NE LIP Review Progress Update		Evelyn	Next scheduled meetings		Update provided at Leith NN/ 2 other meetings cancelled due to COVID19
26	27-Feb-20	NE LIP Review Progress Update	MA/ SC/ WB/ RG to work together on mapping input to the newly reframed LIP priorities	Maria, Susan, Rachel & Willie	Next meeting		
27	27-Feb-20	AOB	Members to cascade information re SFR consultation to networks	All		Completed	SFR information cascaded
28	14-Oct	Actions to End Poverty	Send Poverty Commission slides and links to films to LCPP	JD	Oct-20	Completed	
29	14-Oct	Locality Improvement Plan	NE LCPP to approve revised priorities	All	Nov-20	Completed	
30	14-Oct	Locality Improvement Plan	Revised priorities for all four Locality Improvement Plans will be reported to the Edinburgh Partnership		Dec-20	Completed	
31	14-Oct	Locality Improvement Plan	Revised priorities for the NE Locality Improvement Plan to be shared with the three Neighbourhood Networks	EK			To be picked up as part of refreshed NN discussions
32	14-Oct	Locality Improvement Plan	Partners to identify delivery groups / methods to take forward priorities and develop more detailed working plans to deliver actions	All	Dec 20 onwards		Ongoing
33	14-Oct	Neighbourhood Networks	Evelyn will take forward discussions about NNs with individual Chairs.	EK			To be picked up as part of refreshed NN discussions

# North East Edinburgh Locality Improvement Plan 2017-2022



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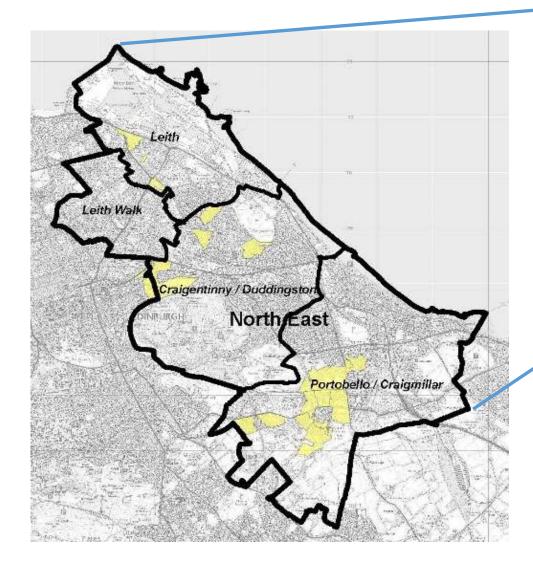








#### **North East locality map**





#### **Community Council Areas**

Leith Harbour and Newhaven

Leith Links

Leith Central

New Town and Broughton

Craigentinny/Meadowbank

Northfield Willowbrae

Craigmillar

Portobello

Old Town

#### Wards

Leith

Leith Walk

Craigentinny/Duddingston

Portobello/Craigmillar

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#### Introduction

## Welcome from the North East Locality Community Planning Partnership.

We are delighted to present the revised North East Edinburgh Locality Improvement Plan 2017 - 2022. This builds on the current successes of the first edition of the Locality Improvement Plan launched in 2017.

This plan will continue to help those people who are in greatest need and focuses on how we can help prevent issues or get involved to help resolve them.

#### It sets out:

- the priorities for improving the area until 2022
- high level actions that will be carried out
- our commitment to target our shared resources in the most effective way to tackle inequality.

In developing the first edition of the plan, we asked local people across the locality, as well as within smaller targeted areas, what would make the area better and what would we need to do to achieve this. This allowed us to identify the outcomes and priorities that will make a real difference to the lives of the people in the locality.

In early 2020, we decided to revise the plan, looking at what has been achieved to date and what our communities have told us so far during the delivery of the plan. The plan was streamlined to focus on less priorities and only on those that will truly tackle poverty and inequality, those that have been identified as thorny issues in our communities and can only be achieved through partnership working.

During that time of revision, the world was faced with a global pandemic. COVID-19 has negatively impacted all communities in different ways, through loss of income and jobs, lack of opportunities for young people, increased health inequalities and exacerbated the poverty gap that was already apparent in North East Edinburgh.

The priorities in this plan have now been considered alongside what we know so far about how this pandemic has affected our communities. We have taken data from partners showing where focus is required for the city's recovery and aligned our priorities to where we feel we can truly achieve better outcomes for the citizens of North East Edinburgh.

The Locality Community Planning Partnership has responsibility for the development and delivery of the plan.

Members of the North East Locality Community Planning Partnership are:

- The City of Edinburgh Council
- Police Scotland
- NHS Lothian
- Health and Social Care Partnership
- Scottish Fire and Rescue Service
- University of Edinburgh
- Skills Development Scotland
- Third Sector
- Neighbourhood Networks











#### Context

Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups to plan and deliver better services to improve the lives of people who live in their community. It is about reducing the outcome gap for those experiencing the greatest inequality, taking a preventative approach.

In Edinburgh, the city's community planning partnership where community, public and third sector come together is collectively known as the Edinburgh Partnership.

The Community Empowerment (Scotland)
Act 2015 requires the Edinburgh
Partnership to develop and deliver a Local
Outcome Improvement Plan for the city and
individual Locality Improvement Plans for
those areas that are experiencing the
greatest inequality.

The Local Outcome Improvement Plan 2018-28 has three priority themes: 'enough money to live on', 'access to work, learning and training opportunities' and 'a good place to live'. This is a ten-year plan with outcomes that can only be tackled through partnership working.

The first edition of the North East Locality Improvement Plan 2017-22 was subject to annual performance reviews. In 2018 it was identified that whilst there has been progress made to deliver the priorities in the plan, there were significant challenges that need to be addressed including:

- The breadth of outcomes in the plan had resulted in an extensive range and number of actions
- Many of the actions were 'business as usual' activity and not additional or collaborative
- There was mixed levels of understanding and expectation of the purpose of the plan – being viewed as a place to capture all locality activity and not specifically that which tackles poverty and inequality, which led to dilution of impact and ineffective targeting of resources
- Structuring the priorities around five themes and multiple small areas had led to a lack of addressing the needs of those experiencing greatest inequality and was difficult to manage operationally and administratively.

Considering this, a review of the current North East Edinburgh Locality Improvement Plan 2017-22 was undertaken in 2020, looking at the outcomes contained in the plan, and assessing them against three criteria – does it tackle poverty and inequality, is it a thorny issue; and can it only be achieved through partnership working.

The priorities have then been reconsidered against the backdrop of COVID-19. Data and local intelligence have been used to understand what the short, medium- and long-term negative impacts of this pandemic will be, and how this will affect the lives of people living in North East Edinburgh.

A revised set of priorities have been identified which will provide partners with a focus for delivery for the remaining lifetime of the Plan. These priorities have sought to reframe the outstanding commitments included in the first edition of the Plan to ensure a more targeted approach, whilst recognising the challenges presented by the pandemic.











#### **North East locality**

The North East locality is an extremely diverse community of different age groups, ethnic backgrounds, housing and living standards and varying levels of employment, health and income.



The locality has the highest levels of child poverty rates (30%) compared to the other three localities in Edinburgh.

20.5% of North East residents have no qualifications. This is higher than the other three localities and includes Portobello & Craigmillar Ward (27.9%) and Craigentinny & Duddingston Ward (24.5%)

North East has the lowest life expectancy figures for both males (76) and females (81). In the North East locality 75.5% of residents do not participate in any sport and 43%

undertake no exercise on a weekly basis.





The North East locality will face a number of opportunities and challenges in the coming years.

#### **Opportunities**

- major regeneration projects, including the St James Quarter, the Waterfront, and Edinburgh BioQuarter
- large student housing growth
- extension of the trams to Newhaven
- new models of collaborative working e.g. Community Renewal: Lifting Neighbourhoods Together project

#### **Challenges**

- large numbers of adults without qualifications, leading to higher levels of unemployment
- projected to be the second fastest growing locality with 9% growth by 2022 mainly focussed in Leith and Craigmillar
- lowest rate of owner-occupation (53%) combined with a high rate of tenement properties (75%)
- highest percentage of people with long-term health problems that limit day-to-day activity

The challenges experienced across the locality have been exacerbated by the impact of COVID-19, with those already experiencing higher levels of poverty or inequality hardest hit. Additional pressures caused by loss of work, furlough, isolation and reduced income have led to increasing hardship for those most in need, with longer term health and economic impacts expected to compound the position even further.











#### Involving our communities

We are committed to having meaningful conversations with the diverse communities and groups that make up the North East locality about the services that are important to them.

To inform the first version of the plan, we listened to a wide range of people, taking the conversations to where people were in the locality and recognising the importance of continuing to engage with people as we moved forwards to deliver the priorities.

The COVID-19 pandemic has seen an unprecedented response from neighbours, organisations and services, both nationally and locally, in support of the most vulnerable members in our communities. There has been an increase in volunteering and collaboration across services and networks, forging new connections and involving local people to meet emerging need borne out of the crisis.

This plan seeks to build on those gains, to lock them in and harness the energy, partnership working and local involvement in order to maximise future benefits for our communities.

Partners in the North East Locality are committed to continuing to involve local people and to have meaningful conversations with the diverse communities and groups in our communities about the services that are important to them.

It is clear when we talk with local people that they are also having conversations about what is important to them and what they want to see happen in their locality through other forums. We are using the feedback that has been collected through various engagement and consultation exercises to help shape this plan, such as Edinburgh Poverty Commission and City Vision 2050.

The plan has an impact on our communities and so input and feedback from you is vital to ensure the plan is shaped to deliver what it can for the benefit of the people in our community. We want local people to get involved and feel part of the delivery of the actions in the plan.

In 2019, the Edinburgh Partnership established 13 neighbourhood networks across the city, bringing communities

together to promote dialogue and discussion on issues of shared interest. The networks are one route to which communities influence the plan and work with partners to develop appropriate responses for their neighbourhoods.

Network membership comprises community bodies, elected members for the relevant wards and third sector organisations.

Community bodies include those such as community councils, tenants' organisations, Friends of Parks groups, parent councils, community trusts and any other community group that reflects the diversity and demographic make-up of each area. The wide membership ensures that those communities experiencing the greatest inequality are represented.

There are three neighbourhood networks in the North East: Craigentinny/Duddingston, Leith and Portobello/Craigmillar.

For information on how to get involved, or to find out how to join a local community group, please get in touch with us at northeast.locality@edinburgh.gov.uk

#### The revised priorities

Under each theme, we have set out the outcomes, high level actions and possible measures. The measures provide an indication of what may be possible in measuring progress.

These measures, along with outputs, timescales and resources to deliver the actions and achieve better outcomes are set out in accompanying work plans.

Each of the outcomes is also aligned to one of the three priority areas of the Local Outcome Improvement Plan (LOIP).

## Theme 1 – Provide targeted support and early interventions for young people and their families who are most in need in order to improve their access to opportunities which lead to positive destinations and help to maximise income

The COVID-19 pandemic has brought further challenges to an already complicated jigsaw of income for many families due to low pay, insecure work, the gig economy and changes to the benefit system. Young people have been particularly hard hit by the pandemic with those under 25 more likely to be furloughed or to lose their job.

It has been proven that young people who suffer from a period of inactivity after leaving school go on to suffer from longer periods of unemployment and poorer mental health in later years. This has a direct impact on services such as

social work, health, criminal justice and the benefit system in future years.

Through the realignment of priorities and actions in the updated North East Locality Improvement Plan, partners will be encouraged to work together to ensure that residents and families are signposted and supported to access the relevant information, advice and provision to allow them to make informed choices and work towards more positive employment and lifestyle outcomes.

There is additional focus on interventions for young people, and through making the most of current Scottish Government strategies such as Developing Young Workforce, No One Left Behind and Every Child, Every Chance, services will be developed in partnership with the community to ensure that they are relevant and effective, especially as a result of the inequalities highlighted by the covid-19 pandemic.

**Lead** – City of Edinburgh Council Business Growth & Inclusion

Partners include – Skills Development Scotland, other Council Service areas, Developing Young Workforce, NHS Lothian, third sector employability and support organisations.

Outcome	High level actions	Measure	LOIP priority
Young people and their families who are most in need feel supported to access opportunities leading to positive destinations	<ul> <li>Deliver capacity building sessions for frontline staff to allow them to be able to signpost vulnerable people to relevant support and early intervention services</li> <li>Identify barriers that prevent young people from participating fully in their communities through a themed Youth Talk approach and work with partners and service providers to remove or reduce those barriers in order to provide additional support and early intervention</li> <li>Develop a programme of virtual or actual Jobs and Opportunity Events to increase awareness of local organisations, training and employment opportunities</li> <li>Employability and sector-based training will be offered locally</li> </ul>	Improve the confidence of frontline staff in signposting families to relevant services  Increase in young people accessing post school employment & training opportunities	Enough money to live on  Access to work, learning & training opportunities
Increased positive destinations for every school leaver	<ul> <li>Provide locally accessible and targeted employability support in areas of most need</li> <li>Every school leaver will have the pathway to progress to a positive destination</li> </ul>	Increase the number of young people securing positive destinations	Enough money to live on  Access to work, learning & training opportunities











## Theme 2 - Enable access to health and wellbeing opportunities, activities & social networks for people who are vulnerable and in poverty in order to restore, maintain or improve their quality of life and social connectedness

Our priority outcomes for improving health and wellbeing in the North East locality will help make sure that everyone living and working here can benefit from a broad range of activities and support to improve their physical and mental health and wellbeing and prevent poor health in the future.

We know that social isolation and loneliness have a very significant impact on health. The COVID-19 pandemic has

shown us more than ever the importance of connection and community. We also know that not everybody is able to benefit equitably from available health and wellbeing support.

Together with people who live and work in the area, we will continue to build on activities, services and networks that promote social connectedness, recognising that these social connections contribute to people's quality of life, health, safety, economy and wellbeing in the neighbourhoods where they live.

We will learn from the diverse experience of local people, and our collective response to the COVID19 pandemic, in order to reduce barriers to health and wellbeing support for people who are vulnerable.

**Lead** – Health & Social Care Partnership

**Partners** include – All public sector services, general practice and particularly community and third sector organisations and networks.

Health Action? Available at https://www.scotphn.net/wp-

content/uploads/2017/05/2017\_05\_16-Loneliness-Scoping-Note-Final-formatted.pdf











<sup>&</sup>lt;sup>1</sup> Scottish Public Health Network, 2017. Social Isolation & Loneliness: What is the scope for Public

Outcome	High level actions	Measure	LOIP priority
Reduced loneliness and social isolation  Improved access to health and wellbeing support	<ul> <li>Map community resources for health and wellbeing and implement a strategy for keeping that information, including information on community assets, up-to-date and accessible, in order to inform people who live and work in the area about them</li> <li>Work with local people, and statutory and non-statutory partners to identify the needs of vulnerable groups and those barriers which may prevent them from accessing support, and put in place potential solutions that build on what's already available</li> <li>Partner with local people to better understand their experiences of using existing support services through a variety of techniques such as data, stories, action learning and co-design.</li> </ul>	Feedback from the community through people's stories, community participatory activity	A good place to live











## Theme 3 – Support and strengthen communities where poverty is highest to improve and maintain inclusive, safe and welcoming places to live.

The places where people live, their connections with others within those local communities and the extent to which they can influence the decisions that shape those spaces, all have a significant impact on their health, wellbeing and quality of life. Community participation is at the heart of this and almost ten years on from the Christie Commission findings, there is potentially a greater opportunity than previously felt to work in partnership with our communities to create good places to live. To build on the collaboration, local action and involvement that has seen neighbours, organisations and partners respond so positively to the challenges posed from coronavirus.

Partners have identified the importance of delivering improvements where engagement activities have already been undertaken with local residents to identify key areas for change and these actions have been reflected in this priority.

There is also recognition of the importance of keeping people safe, both at an individual level and community level, and the impact that this has on poverty, equality and life chances. Tackling hate crime and domestic abuse have been prioritised as key concerns which lead to poor mental health and physical harm, reduced income and poverty for families. The pandemic has

further potential to increase the pressure already felt by victims from isolation and reduced confidence, leading to greater inequality.

**Lead-** Council Housing Service/ Police Scotland

Partners include- Neighbourhood Networks, North East Voluntary Sector Forum, Community Councils, Health & Social Care Partnership, Council Community Engagement & Empowerment staff, community and third sector organisations











Outcome	High level actions	Measure	LOIP priority
People living in targeted areas of higher need feel that they have a say on local issues and that developments better reflect their needs  More sustainable local communities	<ul> <li>Develop and deliver environmental and quality of life improvements and opportunities for residents living in North Cairntow working jointly with members of the gypsy travelling community</li> <li>Develop and deliver a range of environmental improvements in Northfield through engaging with local stakeholders and residents to improve the area as an inclusive, safe and welcoming place to live</li> <li>Deliver identified improvements in Magdalene as described in the Magdalene Matters Action Plan</li> <li>Support partnership approaches to community growing initiatives across the locality</li> </ul>	Increase in positive feedback from the local residents of North Cairntow, Northfield and Magdalene  Increase the number of formal/ informal growing sites	A good place to live
People feel safer living in their local community	<ul> <li>Deliver domestic abuse &amp; coercive control awareness training to targeted groups of staff</li> <li>Work with community groups, registered social landlord's, Community Councils and third sector organisations to divert people away from anti-social behaviour and use all available legislation to tackle the most persistent offenders</li> <li>Work together to tackle hate crime and intolerance through building stronger relationships across communities to encourage reporting of hate crime and support/ promote cultural diversity.</li> </ul>	Improve on the number of reported ASB incidents Improve on the rate of hate crime reporting	A good place to live

#### Case study examples

#### **Magdelene Matters**

Magdalene Matters is a community-led environmental improvement initiative which began with an estate walkabout with local people to raise issues and concerns. In March 2018, 80 residents, community organisations and stakeholders gathered at a public engagement event to identify their key priorities and to work together with partners and elected members to agree solutions to tackle the issues.

A Magdalene Matters Improvement Plan was developed as a result, with key actions addressing concerns of community safety, housing and environment improvements and community identity. Partners have taken forward a range of improvement actions over the last 18 months including:

- housing drop-in sessions for tenants and owners to help shape a housing improvement feasibility study for Magdalene Drive and Gardens
- structural survey on the properties
- Week of Action in Magdalene and Bingham with partners and the community
- Environmental Visual Audit to identify required environmental improvements
- bespoke litter, flytipping and dog fouling campaign
- · community benefit projects such as wildflower meadow planting
- · increased flytipping removal by concierge officers
- community litter picks
- community safety survey by police with warrants executed
- Police Scotland initiative with local primary schoolchildren to design and issue mock parking tickets to those parking inconsiderately in the school vicinity
- updates provided to stakeholders and local community through Portobello & Craigmillar Neighbourhood Partnership meetings
- Magdalene Matters Newsletter
- local drop-in surgeries held by Neighbourhood Alliance
- development of a local community-led group to oversee the improvements- the Magdalene Matters Action Group

#### **North Cairntow**

Officers and partners have worked closely with the local gypsy travelling community at the North Cairntow site in Craigmillar to improve the quality of life for local residents. A wide range of actions have been developed with the full involvement of local residents through a newly established Tenants and Residents Group. Housing improvements are currently being actioned following the completion of a feasibility study with the commissioning of an architect to support the community to co-design the site modernisation work. A business case for future Capital Investment has also been presented to cover the cost of the planned programme of improvement works.

In response to identified community need, an on-site hub was developed with an events programme that includes literacy, art and income maximisation workshops. One of the initiatives involved the Lifelong Learning Service working in partnership with MECOPP (Minority Ethnic Carers of People Project) who have developed strong links with the gypsy traveller's community on site to deliver a tinsmithing art project. Several workshops were held at the hub attracting younger and older members of the community who produced artwork using traditional skills whilst connecting across the generations.

Other developments have included the provision of health screening for residents and support for an NHS immunisation programme through the provision of alternative accommodation.

#### YouthTalk - Craigentinny & Duddingston

YouthTalk is a youth engagement model which enables local young people to give their views on local facilities, activities and services. The initiative has been developed in partnership with the Council, NHS Lothian, Police Scotland and with local youth work organisations, and was first established in the North East Locality in Leith with a group of young people leading the way. The most recent work has been delivered in the Craigentinny & Duddingston Ward, where Lifelong Learning staff, supported by schools and partner organisations, engaged with more than 300 young people during Autumn-Winter 2019/20 asking them what would make their neighbourhood a better place to live.

These conversations with young people identified the following ambitions for their local neighbourhoods:

- A cleaner community
- More places to hang out and play
- A safer community
- Improved parks and green spaces
- Less traffic and more public transport
- Better housing and opportunities
- More information about what's on

The planned Gathering event with "decision-makers", which was scheduled for May 2020 had to be cancelled due to the COVID-19 pandemic, however, Lifelong Learning staff are using a combination of streetwork and internet technology to continue the engagement with young people – focusing on the streets closest to Craigentinny Community Centre and Lochend Park. It is anticipated that future Gathering events will take place online and will be themed to enable young people to attend online events with community decision makers based upon the issues which are most important to them.

#### **£eith Chooses Participatory Budgeting**

£eith Chooses (£C) is the current iteration of a participatory budgeting (PB) process which started 10 years ago in Leith.

The Leith Neighbourhood Partnership chose to allocate their Community Grant funding through a more democratic process which involved the wider community to reach decisions on funding allocations, moving away from a previously used panel-based assessment. The process has evolved over the past 10 years into a successful community-led process which unites local voluntary organisations and residents for a high-profile local event which attracts a high number of local participants annually.

The £eith Chooses Steering Group is made up of representatives from the three local community councils, local elected members, voluntary organisations and council officers. The Steering Group meets weekly to shape the process which distributes community grant funding of £44,624. The last annual event took place on 1 February 2020, with twenty organisations presenting their projects in a market place in Leith Community Centre.

Over 900 people who live, work, study or volunteer in Leith attended to vote for their preferred projects. They cast 2186 votes in total.

#### Removing barriers to participation- an evolving PB process

The Steering Group ensure that the process evolves and adapts every year in response to feedback received from community organisations, key stakeholders and participants. For the 2020 event, £eith Chooses created a 'gentle registration area' which was a quieter space with supportive volunteers. This was in response to suggestions made by parents with (adult) autistic children who found the high energy of the previous public event overwhelming and from some older people who found the registration queueing tiring. The 'gentle registration' was designed to be an alternative space where those with more visible mobility needs (wheelchairs, buggies) and those with invisible needs (anxiety, literacy, Asperger's) could prepare to vote.

Another new addition to the 2020 event was the children's vote for the best dressed stall. Traditionally young people 8 years and over can vote in £C, so the introduction of an age and stage appropriate alternative vote was a fun, educational way to promote democratic engagement for those under 8 years of age.

Following the previous year's pilot of a 'boost vote', four groups received a 'boost vote' in 2020. Previously, BAME groups were regularly unsuccessful in the PB process in Leith, so following feedback, in 2019 this was introduced to recognise the efforts of those groups that support working with ethnic minorities in Leith. A total of 616 boost votes were cast and all four projects received funding.

The Scottish Community Development Centre kindly offered an evaluation process on the event day and presented an overview in the following article: <a href="https://pbscotland.scot/blog/2020/2/7/leith-chooses-a-treasure-trove-of-good-practicenbsp">https://pbscotland.scot/blog/2020/2/7/leith-chooses-a-treasure-trove-of-good-practicenbsp</a>

#### How we will measure success

The revised priorities include a strategic description of high-level actions and possible measures. This will be underpinned by workplans which set out detailed actions, timescales and the key measures that will demonstrate how change is taking place in each locality.

These more detailed workplans will form the basis of monitoring progress allowing scrutiny of areas of success and identifying improvement needs and will be subject to regular review.

An Annual Progress Report will also be produced evidencing progress on delivering the outcomes in the plan, based on the output of the continuous monitoring and scrutiny, and will be presented to Council Committee and partner governance bodies for further scrutiny and approval.

The core principles and methods for monitoring progress and performance reporting are:

#### **Principles**

1 Easy to access and understand Information on how each outcome is progressing needs to be readily available, regularly maintained, clearly laid out and free of jargon.

### 2 Focused on outcomes as well as outputs

The aim of monitoring information is to measure the difference made to local people and communities and not just changes made to services.

### 3 Alignment with other strategic aims

The partners' progress towards achieving the outcomes must be consistent with their own established strategic aims. This is to ensure that the services are working towards clearly aligned goals and are monitoring their work in a consistent way.

#### **Methods**

#### 1 Workplans

A set of more detailed plans relating to the outcomes and associated actions will allow monitoring of the partners' activity and progress towards achieving our shared goals.

#### 2 Regular performance reports

These will detail progress towards achieving the outcomes. They could include actions, key performance indicators, case studies and customer research to give a balanced view on progress. These reports will form the basis for the Annual Progress Report.

#### 3 Annual Progress Report

Progress in achieving the outcomes for the locality and small areas will be reported annually to Council committee and partner governance bodies.











#### **Further information and contacts**

#### **Key contacts**

Further information about this plan is available by contacting the North East locality team:

- email northeast.locality@edinburgh.gov.uk
- telephone 0131 529 3111 and ask to speak to the Locality Manager or the Lifelong Learning Service Manager.

#### Links to plans and strategies

The Locality Improvement Plan links with a range of existing strategies including:

#### The City of Edinburgh Council

- Business Plan
- Local Development Plan

#### **Edinburgh Partnership**

- Local Outcome Improvement Plan 2018-22
- Children's Services Plan
- Community Learning and Development Plan
- Community Justice Outcomes Improvement Plan

#### **NHS Lothian**

NHS Lothian Strategic Plan 2014 - 2024

#### **Edinburgh Integration Joint Board**

Edinburgh Health and Social Care Partnership Strategic Plan 2019-22

#### **Police Scotland**

Strategic Police Plans

#### **Scottish Fire and Rescue Service**

Strategic and Local Fire and Rescue Plans for Scotland East

## **Edinburgh Voluntary Organisations' Council and Volunteer Centre Edinburgh**

**Everybody's Edinburgh** 

#### **Equalities statement**

Locality Improvement Plans set out our commitment to promoting equality and diversity. An Integrated Impact Assessment (IIA) and Strategic Environmental Assessment (SEA) have been carried out, enabling all partners to meet their legal duties to consider equality, human rights, sustainability and the environment. The assessments ensure that the planned services and policies promote equality of opportunity, eliminate discrimination and harassment, and promote good relations between those with protected characteristics and those with none. They also allow broader inequalities to be addressed, ensuring that the needs of all people are met.

For further information or to view a copy of the assessments please contact: northeast.locality@edinburgh.gov.uk











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